

Bin It. Don't Block It.

Get rid of your waste properly to avoid blocked toilets, drains, sinks and sewer system pipes



Unwanted food belongs in the bin, not down the kitchen sink or toilet. Fruit and vegetable waste and egg shells can be used to make compost.



Don't flush rags and newspapers. These objects don't break down.



Bin peels or make compost with them. Peels don't decompose quickly, they get stuck in the pipes and cause blockages.



Don't flush nappies and sanitary products, they absorb water and expand, which causes blockages.



Wipe cooking fats, oil or grease off the pan, and don't pour it down the drain or toilet.



Wipes, earbuds, condoms and hair are small but they clump together with other objects and cause blockages.



Put a strainer in the sink to catch food or other waste before it goes down the drain and creates blockages.



Check rainwater gutters don't flow into the sewer system, as it overloads the pipes, which can cause sewer overflows.

For more information:

Visit www.capetown.gov.za/blocked-sewers

Important contact information

Report sewer blockages, missing drain covers, vandalism, burst pipes, leaks and water waste using **one of the following options**. Give the street address, and get a reference number.

Online www.capetown.gov.za/servicerequests

Email water@capetown.gov.za

SMS **31373** (Maximum 160 characters)

Call **0860 103 089**

Visit a **City walk-in centre**, see www.capetown.gov.za/facilities

Call: 0860 103 089 to report flooding, roads and stormwater issues, illegal dumping, and the removal of dead animals (only on public land and roads). Choose Option 1.



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